

2004-05 Application and Delivery System Update

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Today's Topics

- Application Processing Statistics
- The 2004-05 Application Process
 - Getting Ready
 - Applying for Aid
 - Processing Applications at the CPS
 - Receiving and Reviewing Applicant Data
 - Correcting Applicant Data
- Other Noteworthy News
- Important Dates





Other Application Processing-Related Sessions

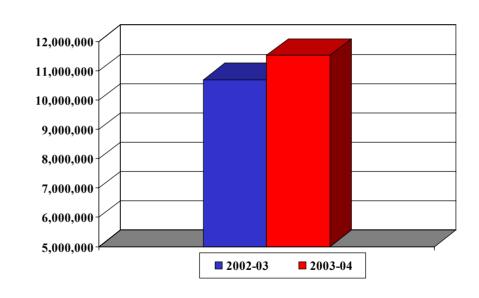
- Session 4: The ISIR Datamart (hands on)
- Session 5: FAA Access to CPS Online (hands on)
- Session 22: Direct Loan Tools for Direct Loan Schools
- Session 23: EDExpress/COD Pell Processing
- Session 24: EDExpress/COD Direct Loan Processing
- Session 25: FAA Access to CPS Online
- Session 26: 2004-05 ISIR Update
- Session 47: FAFSA IRS Match Discussion





Application Volume 2002-03 and 2003-04

- 10,692,665
 2002-03 FAFSAs processed as of November 17, 2002 (week 46)
- 11,533,158
 2003-04 FAFSAs processed as of November 16, 2003 (week 46)



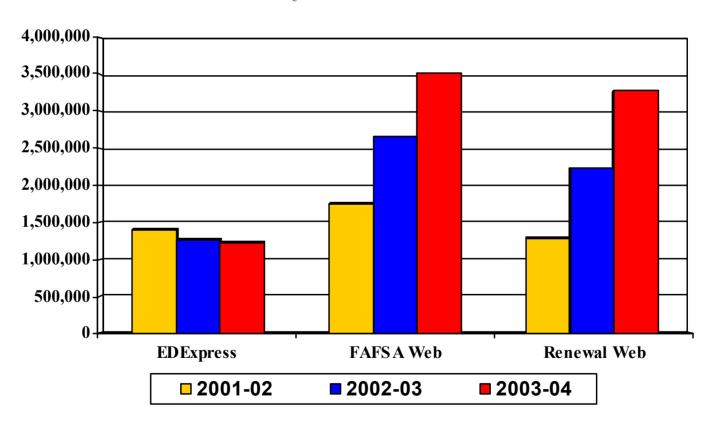
That's an 7.8% increase!





Electronic Applications

For the first 46 weeks of processing for 2001-02, 2002-03 and 2003-04

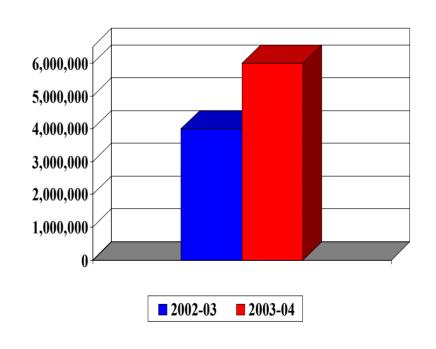






Moving to a Paperless Process PINs and Electronic Signatures

- Since Nov. 1998, more than 29 million individuals have received PINs
- In 2002-03, 4.1 million students and parents electronically signed the FAFSA using PIN
- So far in 2003-04,6 million have signed with PIN







Moving to a Paperless Process

E-mail Messages with Links to PIN and SAR

- In 2003-04, over 7 million students have provided e-mail addresses on their FAFSAs
- Since January 2003
 - Over 7 million PIN e-mails sent
 - Over 10 million SAR e-mails sent







Getting Ready for the 2004-05 Award Year







Order Paper FAFSAs



- In October, IFAP announcement posted about placing orders for paper 2004-05 FAFSAs
- Thanks for continuing to reduce those paper FAFSA orders!





FAFSA on the Web

Screen Shots

 In October 2003, a PowerPoint presentation containing FAFSA on the Web screen shots available on IFAP

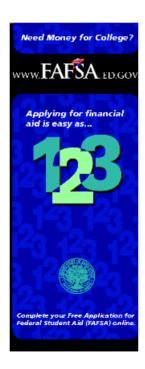






FAFSA on the Web Toolkits

- Mailed to --
 - Postsecondary schools
 - High schools
 - State agencies
 - Libraries
 - PTAs
 - TRIO Centers



- Toolkits include
 - Brochure
 - Poster
 - Tips Card
 - PIN Flyer
 - Web-Link Graphics Flyer
 - Sticky Notes
 - FAA Access Flyer





Demonstration Sites FAFSA on the Web and FAA Access

- On December 7, 2003, FAFSA on the Web and FAA Access demonstration sites will be available
 - To access sites, go to http://fafsademo.test.ed.gov
 - Enter:
 - User Name: eddemo
 - Password: fafsatest
- Click on FOTW or FAA Access buttons at bottom of screen to access demo site
- Available until next December





Renewal Application Process Important Dates

August 2003

Announcement and Guide posted on IFAP and FSADownload

Network message to schools to remind students to update addresses

10/6 - 10/31

Schools could request that Renewal reminders be sent to students instead of paper Renewal FAFSA





Renewal Application Process Reminders

11/7 - 12/19 Renewal reminders sent to students if --

- A school requested 'reminder' be sent instead of paper Renewal FAFSA
- Used Web in 2003-04
- Indicated on 2003-04 FAFSA that they were graduate or 5th year undergraduate students
- Provided valid e-mail address on 2003-04 FAFSA

11/14 - 12/31 CPS mails Renewal FAFSAs to students





Renewal Application Process Reminders

- If valid e-mail address provided on 2003-04
 FAFSA, students receive e-mail reminding them to reapply using their PIN
 - E-mail does not include link to PIN on the Web
 - If valid e-mail address not provided on 2003-04 FAFSA, PIN mailer sent to student's permanent address
 - PIN mailer includes tear-out card





Sample Reminder Notices

PIN Mailer

Here is your U.S. Department of Education PIN. We are sending this to you so you can complete your 2001-2006 Renews I EATSA. Beginning January 1, 2004, you can apply for student financial aid at www.fafsa.ed.gov.
You will be able to use this PIN to:

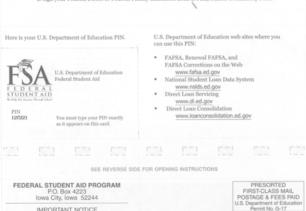
- Complete and electronically sign your Free Application for Federal Student Aid (FAFSA) or Renewal FAFSA.
- · Check the status and results of your processed FAFSA and make corrections to your FAFSA.
- · View a history of the Federal student aid you received.

RETURN SERVICE REQUESTED

CP004300

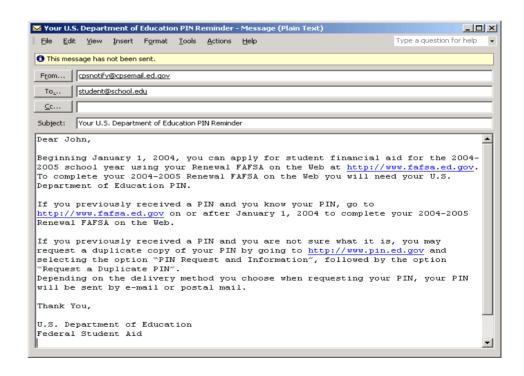
ROELFFFFFF12 A. ROSEMARY 800 2ND STREET #9 CORALVILLE IA 52241

- Access your Direct Loan account to view Electronic Bills, disbursement information, and
 payment history, change your repayment plan or payment due date, make address corrections,
 get interactive counseling on deferment or forbearance for your Direct Loans.
- Complete Direct Loan Entrance Counseling and Exit Counseling over the web and have the
 results sent to your school of choice electronically.
- Track the processing status of your On-line Consolidation Loan application throughout the entire
 consolidation process from application receipt to booking with Direct Loan Servicing.
- E-sign your Federal Direct or Federal Family Education Loan (FFEL) Master Promissory Note.



00000006

Sample E-mail Reminder







Applying for Aid Student and School Applications







Student Applications The Paper FAFSA



WV Moret 1, 2004 Hale specied Credx with your financial act administrator for these states: AK, AL, "AS, "CT, CO, "FM, GA, "GU, "H, ID, "MH, "MP, MS, "NE, "NM, "NV, OR, "PW, "SD,

"TX LIT "VA. "VI "VT WA IW STOTWY

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Then must the original of only pages 3 through 6 in the attached envelope or send it to: Federal Student Aid Programs, P.O. Box 4691, Mt. Vernon, IL. 62864-0059. Be sure to keep

You should hear from us within four weeks. If you do not, please check online at www.fafsa.ed.gov or call 1-800-433-3243. If you provided your e-mail address in question

13, you will receive information about your application within a few days after we process

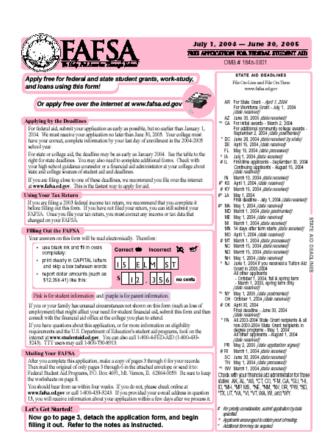
Now go to page 3, detach the application form, and begin

filling it out. Refer to the notes as instructed.

the worksheets on page 8.

- Color of the FAFSA
 - Pink for Students (Pantone 196 CVU)
 - Purple for Parents (Pantone 263 CVU)
- FAFSA includes
 - Return receipt postcard
 - Revised insert
- New, reworded, and reordered questions and instructions





- Redesigned first page
- More information about federal and state deadlines
- Replaced numbers with descriptive headings
- More prominent instructions for correcting estimated tax return data once return is completed





Added Web site reference for exchange rates

Notes for questions 33 c. and d. (page 4) and 71 c. and d. (page 5)

If you filed or will file a foreign tax return, or a tax return with Puerto Rico, Guam, American Samoa, the U.S. Virgin Islands, the Marshall Islands, the Federated States of Micronesia, or Palau, use the information from that return to fill out this form. If you filed a foreign return, convert all figures to U.S. dollars, using the exchange rate that is in effect today. Go to www.federalreserve.gov/releases/h10/update to view the daily exchange rate.

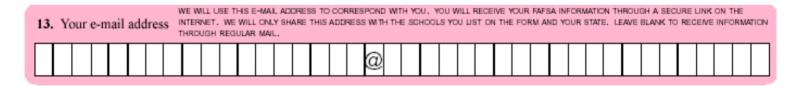
Further clarified what is not an investment

Investments do not include the home you live in, the value of life insurance, retirement plans (pension funds, annuities, non-education IRAs, Keogh plans, etc.), and prepaid tuition plans, or cash, savings, and checking accounts already reported in 43 and 81.





- Question 13: Student's e-mail address
 - Moved from Step Six to Step One
 - 40 characters long, pre-printed @ symbol
 - Explains how e-mail address will be used



Question 31: New number for the "drug question"





- Step Two
 - Questions 43 45: Student's asset net worth questions reordered
- Step Three
 - Question 49: Wording for "graduate" dependency question revised to be clearer
- 49. At the beginning of the 2004-2005 school year, will you be working on a master's or doctorate program (such as an MA, MBA, MD, JD, PhD, EdD, or graduate certificate, etc.)?



 Question 53: Revised to read "Are both of your parents deceased, or are you or were you (until age 18) a ward/dependent of the court?"





The Paper FAFSA Page 5, Step Four

- Added questions about students' parents
 - Questions 59 and 63: Parent's first initial
 - Questions 60 and 64: Parent's date of birth
- No longer ask "Age of older parent" question





- Step Six: Enrollment questions --
 - Moved from Step One
 - One question for all terms
 - Separate response for "Not sure"
- Certification includes statement that student cannot receive a Federal Pell Grant from more than one school for the same time period





Paper Renewal FAFSA

- Includes changes made to paper FAFSA
- Rolled forward 2003-04 FAFSA questions ---
 - All school codes on transaction used to create the Renewal FAFSA
 - Housing plans for each school code listed
 - Parent's Marital Status Date question
- Enrollment status questions converted
 - If any question = Full time, pre-print as full time
 - Otherwise, leave question blank





Paper Renewal FAFSA

- Did not pre-print ---
 - Income fields from previous year's FAFSA for students who qualified for Automatic Zero EFC
 - Parents' SSN and last name information





FAFSA on the Web

www.fafsa.ed.gov



- Apply
- Reapply
- Go to PIN Web site
- Check status of FAFSA
- View SAR information
- Make corrections
- Spanish version





Spanish FAFSA on the Web



- Spanish FAFSA on the Web includes Spanish versions of -
 - Pre-Application Worksheet
 - Student and Parent Worksheets A, B, and C
 - Student and Parent Income Estimator Worksheet
 - Drug Conviction Worksheet





FAFSA on the Web and Renewal FAFSA on the Web

- Includes new and revised paper FAFSA questions
- New parent e-mail address
 - If valid parent e-mail address provided ---
 - E-mail sent to parent when FAFSA processed
 - If signature(s) are missing, e-mail will include information about how to sign
 - Correctable on the Web or through FSAIC
 - Will print, but not correctable on paper SAR





FAFSA on the Web and Renewal FAFSA on the Web Enhanced Edits and Skip Logic

- Dependent students required to provide parents' SSN, last name, first name initial, and DOB
- If student's parent is single ---
 - Only one parent SSN, last name, first initial, and DOB can be provided
 - Student asked if information is for father or mother
- Housing Plans questions
 - Student required to answer on FOTW
 - Carried forward from previous year on RFOTW





FAFSA on the Web and Renewal FAFSA on the Web Electronic Signatures

- Students and parents can electronically sign within Web applications
- Will validate that SSN used by parent to electronically sign matches SSN reported on the FAFSA
- E-mail with link to rejected SAR information sent to students if not all signatures were provided





School Applications FAA Access to CPS Online



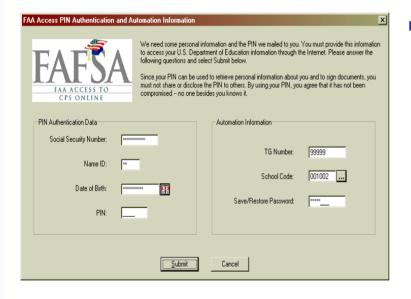
- Implemented in May 2001
- Enhanced each year
- Current version allows FAAs to -
 - View students' SAR information
 - Enter and submit FAFSA and Renewal FAFSA data
 - Correct applicant data





School Applications

EDExpress and FAA Access to CPS Online



- In 2004-05, EDExpress will interface directly with FAA Access to CPS Online through an embedded browser
 - Clicking on FAFSA Tab in EDExpress will take you to FAA Access Application Entry
 - All application and correction entry will be done in FAA Access





School Applications

EDExpress and FAA Access to CPS Online

- All other Application Processing functionality still available in EDExpress
 - ISIR Import/ISIR print
 - ISIR Review tab
 - List-Processed ISIRs
 - NSLDS Print, File Format/External Export





FAA Access to CPS Online

New for 2004-05

FAA Application Entry

- Estimated taxes paid calculator added
- Can skip answering income and asset questions for some students who qualify for Automatic Zero EFC and SNT
- Printed signature page will include summary of application information entered by FAA





FAA Access to CPS Online New for 2004-05

- R2T4 to the Web
- ISIR Analysis Tool to the Web
- Use FAA Access to CPS Online to request ISIRs from the ISIR Datamart





- ISIR Datamart will be implemented on Jan. 2, 2004
- Will store 2004-05 ISIR data for retrieval and distribution to authorized users
- New feature in FAA Access to CPS Online allows users to request ISIRs from Datamart
 - For specific students
 - By date





- Options for receiving ISIRs ---
 - Daily
 - By request
- Sign up through Participation Management System
 - Default is daily receipt (like current system)
 - May change option at any time
 - Users who select daily receipt can also use
 Datamart to request ISIRs





Query Options for Retrieving ISIRs

- SSN/Name ID
- Date range for receipt date or processed date
- Transaction number: first, last, all, specific, or greater than X
- Institution code
- Grade level

- Dependency status
- Eligibility status
- State of legal residence or state of college
- EFC range
- Verification status
- Veteran status
- Combination of these fields





ISIR Datamart Query Requirements

- DPA has authority to run queries
- Queries can be set up to run on demand or for a future date
- Query must be completed before next query can be submitted
- Last query entered is displayed when user returns to FAA Access
- No limit on requesting same ISIR multiple times
- Datamart will be used for FDR, YTD and duplicate requests





ISIR Datamart Query Results

- As queries run against Datamart, files of requested ISIRs generated
- Files loaded to SAIG under separate message class
- Files of requested ISIRs must be retrieved within 14 calendar days





"Pushed" ISIRs

- Certain ISIRs automatically "pushed" regardless of option selected by institution
 - EFC changes

- PUNT
- SAR C Code changes
- System-generated transactions
 - NSLDS post-screening
 - INS automated secondary confirmation
 - Reprocessing





- "Must See" ISIRs
 - Schools must look at all "pushed" ISIRs
 - School must request ISIRs for all enrolled students
- Types of Message Classes
 - Daily ISIRs
 - ISIRs requested through Datamart
 - ISIRs "pushed" by CPS
 - Errors





Processing Applications at the CPS



2004-05 Changes





CPS Changes

- No more duplicate applications accepted
- Immigration and Naturalization Service match renamed Department of Homeland Security (DHS)







CPS Changes SSN Database Match with SSA

- SSN match with SSA expanded to include parents of dependent students
- Applicants whose parent has SSA Date of Death (Match Flag = 5) will receive a SAR comment instead of being rejected
- Parents allowed to change SSN, even if SSA gave clean match flag of '4'





CPS Changes New Rejects



- New rejects for missing/discrepant parent SSN, last name, first name initial, and DOB
 - (Rejects 6, 7, S and T)
- Added rejects for dependent students for excessive Taxes Paid
 - (Rejects 12 and G)





CPS Changes Multi-Year Applicant Database

- CPS re-engineered to
 - Perform cross-year edits to detect possible inconsistencies across application years
 - Produce warning comments if edit is hit





Application Results: Receiving and Reviewing Applicant Data



Institutions and Students





The Institutional Student Information Report (ISIR)

- ISIR layout will follow order of paper FAFSA questions
- New Data Source/Data Type codes with alpha-numeric values

1 Electronic

2 Student Web

3 FAA Access

4 Paper

5 CPS

6 FSAIC

A Application

C Correction

E EZ FAFSA

R Renewal





The Institutional Student Information Report (ISIR) New Flags

- Indicate whether transaction is a result of address or e-mail address change only
- Display parent SSN match flag results





The ISIR

Program Integrity and Verification

- Continue to conduct IRS statistical studies to improve verification selection criteria and process
- Verification Tracking Flag
 - Expanded to 4 characters
 - Higher numbers continue to have higher priority





The ISIR Record Format

- ISIRs in XML format ---
 - In 2004-05, ISIRs will not be in XML format
 - In 2005-06, ISIRs will be in XML and current format
 - In 2006-07, all schools will be required to receive ISIRs in XML format
- DCL, GEN-03-09, on IFAP explains reasons for adjustment to implementation schedule





The Student Aid Report

The paper SAR

- Printed on pink paper
- Question order follows paper FAFSA
- On first page, under 'You (the Student),' variable text used when student has eligibility issues
- Parent e-mail address printed on SAR, but not correctable
- SAR tells applicants they must call FSAIC to request a copy of their SAR

SAR Information on the Web

Parent e-mail address displayed and can be corrected





Making Corrections to Applicant Data



Students and Institutions





Making Corrections

- Students can correct data on their own using
 - Paper SAR
 - Corrections on the Web
 - Many students eligible for real-time Web corrections
- Students can work with a school to make corrections via FAA Access to CPS Online
 - Many students eligible for real-time Web corrections
- Students can make corrections to certain fields by calling FSAIC at 1-800-4-FED-AID





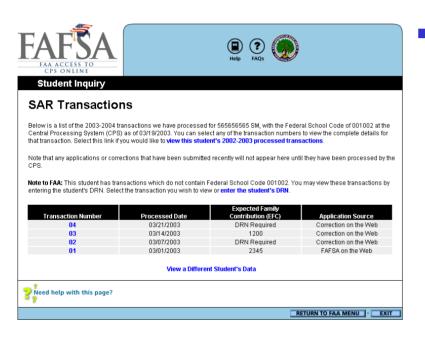
Student Corrections on the Web Real-time Corrections

- If student is eligible for real-time corrections on the Web, reprocessed results appear immediately on confirmation page
 - "Official" EFC displayed
 - New link to Student Access on the Web where student can view and print corrected SAR information
 - No separate e-mail sent





FAA Access to CPS Online New in Student Inquiry



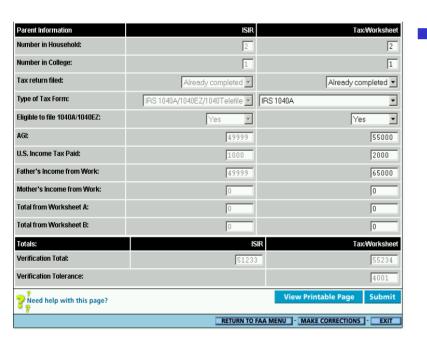
- Will display a list of all transactions for student
 - If institution's school code not listed on transaction no EFC will appear
 - If school code not on transaction, school can access with student's DRN





FAA Access to CPS Online

New in Student Inquiry



- Includes new
 Verification Worksheet
 - Calculates tolerances
 - Displays total "net" error
 - Gives option to create
 FAA Correction





FAA Access to CPS Online Correction Enhancements

FAA Corrections

- Will include estimated taxes paid calculator
- FAAs can correct student's date of birth
- FAA can correct student's SSN if SSN match flag not equal to '4'
- Will determine if correction affects student's eligibility for Auto Zero EFC or SNT
- Confirmation page will tell FAA if corrected transaction was selected for verification
- If student provided e-mail address, e-mail will inform students that a school has made corrections on their behalf





Other Noteworthy News and Important Dates







Other Noteworthy News

- Status of the IRS Income Verification Match
- Schools must pay on Primary EFC unless student is ineligible for SNT
- Mainframe Test System available in mid-November
 - Allows testing of application and correction data
 - Participants must have TG number
 - Participants not required to have federal school code





Important Dates

IFAP Announcements and Documents

October 2003

EDExpress and FAA Access to CPS Online Changes on IFAP

November 2003

- Student Web Application Product Changes on IFAP
- A Guide to ISIRs on IFAP
- Update to 2004-05 EDE Technical Reference on IFAP
- Federal School Code List mailed

December 2003

 Application Processing System Changes on IFAP







Important Dates Web Products and System Start Up



- January 1, 2004
 - FAFSA on the Web, Renewal FAFSA on the Web, Corrections on the Web available for applicants to use
 - FAA Access to CPS Online available to FAAs
- January 2, 2004
 - Central Processing System starts up!!!

